

Integrated corporate policy -ILFA-

The company policy describes the principles and guiding principles of our integrated management systems for quality and the environment.

Our endeavour to act in a customer-oriented manner and continuously improve our business processes is an integral part of our corporate philosophy. The pillars of our future success are quality, competitiveness, innovation and environmental protection. We pay attention to the high technical quality and reliability of our suppliers and at the same time endeavour to always be a cooperative and reliable partner.

Once a year, we analyse and evaluate the context of our company, the needs and expectations of our stakeholders and the environmental aspects along the entire life cycle. Our aim is to ensure that the company's strategic direction is appropriate. This involves analysing the risks and opportunities of the current situation, taking future developments and challenges into account and initiating appropriate management measures.

The management and all employees are obliged to follow and implement the company policy. Our quality and environmental management system is constantly reviewed and improved, the necessary requirements are integrated into all company processes and all legal requirements, official regulations and other binding obligations to relevant stakeholders are fulfilled.

Our main objectives:

To exceed our customers' expectations by delivering high quality products and services that meet or exceed customer requirements.

- Maintaining competitiveness
- Delivering high-quality and continuously improved products to our customers
- Leading position in terms of quality, technology, performance and innovation

Motivating our employees to deliver outstanding performance

- To make a positive contribution to our shared sense of community
- Ensure health and safety at work for our employees

Protection of the environment and avoidance of environmental impacts

- We recognise our responsibility towards the environment and strive to minimise the environmental impact of our activities, products and services.

to ensure and guarantee legal compliance at all times and at all times

- We are committed to complying with legal requirements and regulations in the areas of quality, environmental protection, health and safety at work.

In order to achieve our goals, we are focussing on the following key areas:

Quality and error prevention:

- We are guided by the QUALITY REQUIREMENTS of our customers
- We are committed to active error prevention and continuous improvement
- We deliver high quality and safe products and services to ensure the TRUST of our customers.
- We are committed to complying with internationally recognised quality standards and customer-specific requirements as the basis of our integrated management system
- We are guided by the vision, goals and values of ILFA GmbH

People:

- We develop our employees through continuous training and further education
- We promote the continuous transfer of knowledge among our employees
- We create and promote individual development opportunities for our employees
- We offer our employees a working environment with various social services and other benefits
- We enable our employees to adapt their working conditions to their individual life situation

Our ILFA culture:

- We promote the continuous improvement of quality, the environment, occupational safety and energy efficiency
- We promote entrepreneurial thinking, action and innovation
- We are committed to actively protecting the environment
- We ensure the health and safety of our employees